

# DIALOG 21 MARCH 2001

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File 636:Gale Group Newsletter DB(TM) 1987-2001/Mar 20 (c) 2001 The Gale Group  
File 637:Journal of Commerce 1986-2001/Mar 21 (c) 2001 Journal of Commerce Inc  
File 810:Business Wire 1986-1999/Feb 28 (c) 1999 Business Wire  
File 813:PR Newswire 1987-1999/Apr 30 (c) 1999 PR Newswire Association Inc

Set	Items	Description
S1	91773	(TICKET?? OR DRAFT?? OR CHECK?? OR NOTE?? OR DOCUMENT?? OR BOARDING OR ORDER??) (5N) (AUTHENTICAT???? OR VERIF???????? OR AUTHORIZ??????)
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S4	2865	S1 (S) (S2 OR S3)
S5	3682	(PRINT???? OR IMPRESS????) (5N) (S2 OR S3)
S6	21760	(PRINT???? OR IMPRESS????) (5N) KEY??
S7	934	(TICKET?? OR DRAFT?? OR CHECK?? OR NOTE?? OR DOCUMENT?? OR BOARDING OR ORDER??) (5N) S6
S8	190	S4 AND S5
S9	8	S7 AND S8
S10	7	RD S9 (unique items) [Scanned ti,kwic all]
S11	165	RD S8 (unique items) [Scanned ti,kwic all]

11/9/5 (Item 3 from file: 9)

DIALOG(R)File 9:Business & Industry(R) (c) 2001 Resp. DB Svcs. All rts. reserv.

01904642 (THIS IS THE FULLTEXT)

Technologies match travelers, luggage (New bar code system from Exigent matches airline passengers luggage to tickets through bar codes; system being used at airports in six US cities)

Automatic I.D. News, v 13, n 9, p 1+

August 1997

DOCUMENT TYPE: Journal

ISSN: 0890-9768 (United States)

LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 349

TEXT:

1 MELBOURNE, FL -- A new system that uses bar codes and wireless technology to ensure  
2 airline passengers and their baggage are on the same flight will be implemented at airports in  
3 Melbourne, FL, and five other U.S. cities. The FotoTag system, developed by Exigent  
4 International, matches passengers to their bags by taking a video image of the passenger at  
5 check-in and presenting it for verification during boarding.

6 photo omitted

7 During passenger check-in, a photo image is automatically taken and a special bar code  
8 is printed on the boarding pass. The bar code can either be an encoded serial number that  
9 references the photo image in a database, or the image itself encoded in a two-dimensional  
10 symbol. When the passenger goes to board the plane, the code is read by an attendant using a  
11 wearable bar code scanner and terminal. The photo is displayed on the terminal (either from  
12 decoding the 2D symbol or from a wireless link to the database), and the check -in attendant  
13 visually verifies the passenger's identity.

14 photo omitted

15 If a passenger checks in but does not board the plane, the system automatically alerts the  
16 baggage handling ground crew, which is also equipped with wearable terminals. Crew members  
17 are instructed to pull the unattended baggage from the plane, and are even told in which cargo bay  
18 the baggage is stored.

19 The system was tested in Mexico and will be implemented in six U.S. airports by a small  
20 U.S. airline that wishes to remain anonymous, according to Gavin Ridge, president of Exigent's  
21 FotoTag business unit. The system could be modified to include verification of carry-on baggage,  
22 or to use other data storage technologies such as RF/ID or smart cards, according to Ridge.

23 Positive bag matching is required on international flights but not U.S. domestic flights.  
24 The FAA recently completed a two-week test of baggage reconciliation systems at 12 U.S.  
25 airports. It is gathering information and may require positive bag matching, which the airline  
26 industry opposes because of the alleged changes it would require to airport infrastructures. See  
27 the July 1997 issue of AUTOMATIC I.D. NEWS for more information.

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11/9/22 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R) (c) 2001 The Gale Group. All rts. reserv.

07036720 Supplier Number: 59535754 (THIS IS THE FULLTEXT)

Tickets.com to Invest in Superior In-Home Ticketing Technology.

Business Wire, p0025

Feb 17, 2000

Language: English

Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1006

TEXT:

Business Editors/High Tech Writers

COSTA MESA, Calif.--(BUSINESS WIRE)--Feb. 17, 2000

Consumers Will be Able to Print Event Tickets in Minutes -- Right From Their Home Computers --

Tickets.com (Nasdaq:TIXX) announced today that it has made a strategic investment in EncrypTix, Inc., a leading provider of highly secure, authenticated online printing technologies for live events, movie, travel and financial services industries, and a majority owned subsidiary of Stamps.com.

EncrypTix' technology, the industry's easiest and most secure, combined with Tickets.com's position as the premier ticket destination, will provide consumers with a &quot;virtual ticket window&quot;, allowing people to print tickets from home -- 24 hours a day, 7 days a week, right up until show time.

Entertainment ticket buyers will now have the reassurance of securing their event tickets within minutes after purchasing them on the Web. To print electronic event tickets, consumers simply need a PC, Internet access and an ordinary Laser or Inkjet printer.

&quot;Buying live entertainment tickets has traditionally been about waiting: fans decide they want to purchase tickets and then have to either wait for the tickets to arrive in the mail, or go to a retail outlet or box office and wait in line to pick them up. This new, alternative ticketing distribution channel will empower fans, who can now go online rather than wait in line,&quot; said W. Thomas Gimple, co-chairman and chief executive officer of Tickets.com. &quot;With partners like American Express and Loews Cineplex investing in EncrypTix, we are excited to be working towards an electronic ticketing solution that will be the standard in the industry.&quot;

&quot;EncrypTix will dramatically enhance the way Tickets .com serves its customers with real-time delivery of tickets that today must be printed on authenticated security paper or ticket stock and delivered physically through the mail, common carrier or will call,&quot; said EncrypTix president and chief executive officer Jim Rowan. &quot;EncrypTix will essentially provide a secure delivery service through the Internet which will remain invisible to the consumer.&quot;

Pat Christenson, director of the Thomas & Mack Center, Sam Boyd Stadium and Cox Pavillion in Las Vegas said, &quot;For us, online ticketing technology provides a real opportunity to maximize our attendance. In-home ticket printing now enables the Internet to be an effective distribution channel right until the day of the show or game. It also provides us the flexibility to

32 communicate last minute deals over the web to stimulate demand, improving attendance and  
33 reducing the uncertainty of last minute walk-up sales while better utilizing our box office staff.  
34 In home tickets printed with bar codes also have the added benefit of delivering valuable  
35 demographic information about our fan base as they enter the park or show, so we can better  
36 understand and serve our customers."

37 EncrypTix, a majority owned subsidiary of Stamps.com, has a proven safe and secure  
38 technology. The company uses a special encryption technology to prevent fraud when purchasing,  
39 and each ticket is printed with a bar code that identifies the buyer of the ticket. Since the bar code  
40 identifies the holder, any ticket holder who tries to make a duplicate can always be traced.

41 About Tickets.com

42 Tickets.com is a leading "one-stop" online source of entertainment, sports and  
43 travel tickets, event information and related products and services. Tickets.com sells tickets  
44 through the Internet, call centers, retail outlets and interactive voice response systems. At  
45 www.tickets.com, consumers can obtain information on thousands of events and entertainment  
46 organizations, purchase tickets and shop for related products and services. Tickets.com's  
47 automated ticketing solutions are used by over 4,100 entertainment organizations and venues such  
48 as leading performing arts centers, professional sports organizations and various stadiums and  
49 arenas in the U.S., Canada, Europe, Australia and Latin America.

50 About EncrypTix

51 Founded in November, 1999, EncrypTix, Inc. provides companies with a secure method  
52 of delivering value-bearing documents to consumers over the Internet. Utilizing  
53 EncrypTix-enabled services, consumers can purchase and instantly print tickets for the events,  
54 movie, travel and financial industries using just a PC, Internet connection and a laser or inkjet  
55 printer, with no special hardware required. Initially formed as a wholly-owned subsidiary of  
56 Stamps.com, EncrypTix recently completed a Series B financing lead by Vulcan Ventures. Key  
57 strategic investors also include American Express, Galileo International, GetThere.com, Loews  
58 Cineplex, Tickets.com, Sabre Holdings, SunAmerica, Mailboxes Etc., and Mitsubishi.

59 About Stamps.com

60 Founded in 1996, Santa Monica-based Stamps.com is the leading provider of  
61 Internet-based mailing and shipping services. It's highly secure Internet Postage service was  
62 approved by the US Postal Service in August of 1999 after an exhaustive 2-year regulatory  
63 evaluation and field beta test. The company's innovative technology eliminates the need for  
64 specialized postage metering hardware by giving customers the flexibility to print postage over  
65 the Internet -- securely, accurately and fast. Through partnerships with major companies like  
66 America Online, Hewlett-Packard, IBM, Microsoft, Office Depot, Intuit and 3M, Stamps.com  
67 has tremendous reach into the small office/home office and consumer markets. More information  
68 about the company can be found at [www.stamps.com](http://www.stamps.com).

69 The statements contained in this press release that are not historical facts are  
70 forward-looking statements under the federal securities laws. These forward-looking statements  
71 are not guarantees of future performance and involve certain risks, uncertainties and assumptions  
72 that are difficult to predict. Actual outcomes and results may differ materially from what is  
73 expressed in, or implied by, such forward-looking statements. Tickets.com, Inc. undertakes no  
74 obligation to update publicly any forward-looking statements, whether as a result of new

75 information, future events or otherwise. Among the important factors that could cause  
76 Tickets.com, Inc. actual results to differ materially from those expressed in, or implied by, the  
77 forward-looking statements herein are the company's ability to successfully integrate the new  
78 technology, acceptance of the new technology by consumers, changes in general economic  
79 conditions, increased or unexpected competition, fluctuations in customer demand and other  
80 matters disclosed in Tickets.com, Inc.'s filings with the Securities and Exchange Commission.

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11/9/165 (Item 2 from file: 810)

DIALOG(R)File 810:Business Wire (c) 1999 Business Wire . All rts. reserv.

0061754 BW623

DATAPRODUCTS: Dataproducts awarded Industrial Design excellence commendation for ATB printer

August 25, 1987

Ticker Symbol: DPC

Byline: Business Editors

Dateline: Woodland Hills, Calif.

Time: 06:17 PT

Word Count: 551

1 The Industrial Designers Society of America has awarded its 1987 Industrial Design  
2 Excellence Awards Commendation to Dataproducts' Airline Ticket and Boarding Pass printer.

3 The printer, jointly designed by Gregory Fossella Associates of Boston and Dataproducts,  
4 employs thermal transfer technology and is currently being sold to Telex Computer Products.

5 "With almost 340 entries in this year's program, the 1987 jurors felt that this design stood  
6 out, showing thoughtful conceptual development and sensitive, well-detailed design execution,"  
7 said a jury spokesman. "We felt the Airline Ticket and Boarding Pass Printer showed us work we  
8 can all be proud of as making a significant contribution to the reputation for quality of U.S. design  
9 and industry."

10 Major airlines will use these special-purpose printers to improve automated use of ticket  
11 data for faster passenger service, streamline revenue accounting and improve airport operations.  
12 This involves printing and magnetically encoding verifying ticket and boarding pass documents  
13 using thermal transfer technology and magnetic strip read/write heads.

14 In use, two-thirds of the document has ticketing data printed on one side and magnetically  
15 encoded on the reverse side. The remaining third of the document is perforated and is the  
16 passenger's boarding pass.

17 Typical use for these printers will be in travel agencies, airline city ticket offices, airport  
18 ticket counters and gates, and satellite locations where telephone line communication can control  
19 their use.

20 A major ATB design consideration was a modular system that could adapt to the various  
21 ticketing locations and to future small document applications. For example, Model 1 utilizes a  
22 single printing and magnetic module with an output stacker document input bin and an optional  
23 document refeed module.

24 Model 2 incorporates a second printing and magnetic module, two input bins and a large  
25 capacity collator/stacker. Model 2 will be used to increase throughput by printing documents in  
26 parallel or to allow two different types of documents to be printed in the same batch. Various  
27 product configurations are possible with a minimum set of injection molded structural foam parts.

28 Four other design features contributed to winning the award. One is a security system that  
29 prevents unauthorized access to blank and printed tickets. A second is controls that are easily  
30 understood and used by operators in both domestic and international markets.

31 Third is a venting scheme that cools the printer in embedded, undercounter installations.  
32 And fourth, the design permits minimization of tooling and manufacturing costs.

33 "We're honored that the IDSA awarded us this commendation to the ATB printer," said  
34 Allen Surber, Dataproducts' senior vice president of engineering and research. "The design is  
35 innovative in the way system requirements have been met without affecting the printer's  
36 appearance.

37 "As an example, the angled control panel protrudes slightly from the front surface to  
38 provide optimum viewability and access when used under the counter. For these same  
39 installations, the angular venting pattern provides the required cooling while creating a distinct  
40 visual theme."

41 Dataproducts, which celebrates its 25th anniversary in 1987, is one of the world's leading  
42 independent computer printer manufacturers with over \$330 million in annual sales. The product  
43 line includes band, line matrix, serial dot matrix, laser, solid and liquid ink, thermal transfer and  
44 Tempest printers, plus printer supplies and data communications equipment.

45 Eleven domestic and nine international offices, plus an extensive distribution network,  
46 provide worldwide sales and service.

47 CONTACT: Dataproducts Corp., Woodland Hills  
Sherry Herring, 818/888-4014